

TEXAS CO-OP POWER



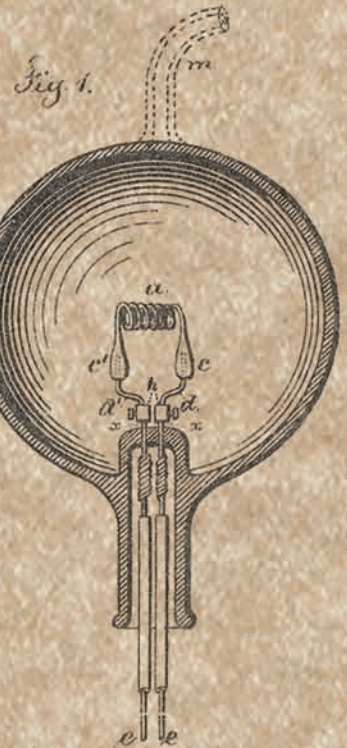
**Innovation
is coming
soon!**



T. A. EDISON.
Electric-Lamp.

No. 223,898.

Patented Jan. 27, 1880.



Inventor
Thomas A. Edison
for Samuel W. Merrill

1880

You're included in the CoServ eCoGrid Proof of Concept

This month, tradition meets innovation when the CoServ eCoGrid kicks off in Frisco, Little Elm, and Prosper! A new advanced metering system is the foundation for a new distribution technology initiative called the CoServ eCoGrid. The three-year project supports a robust two-way communications network, advanced metering, distribution automation and personal energy management applications. The initial phase of this innovative project arrives in March in parts of Frisco, Little Elm and Prosper with the rollout of the company's 20,000-meter proof of concept.

CoServ Electric representatives from Texas Meter & Device (TMD) will be in parts of Frisco, Little Elm, and Prosper during March and April exchanging current electric meters with new advanced meters. These advanced meters are the foundation of the CoServ eCoGrid and are a key component to the future of electric delivery. The 20,000 meters in the proof of concept allow CoServ to test and evaluate the data communications system of the CoServ eCoGrid. During this evaluation period, meter readers will continue the manual reading process to confirm electronic communications accuracy.

To confirm that your home or business is included in the 20,000-meter proof of concept, visit coserv.com and log into your CoServ Online account. If there is no meter icon next to your account number, it is not included in the proof of concept phase. If you see a black meter icon next to your account number, you're included in this initial phase. If the meter icon has icon turned yellow, that means your neighborhood's meter installations are scheduled and will occur in the next few months. Once your meter is installed, the icon next to your account number turns green. All CoServ Electric members will eventually receive advanced meters, with additional meter deployments scheduled for 2012-2013.



Watch for a separate notification at least a week in advance of your new meter installation. No appointment is necessary, only a momentary service disruption occurs, and when installation is complete, a notification is left on your door. For meter change-out details, turn to the inside back cover.

March 2010

Chairman Leon Pelzel signed the DOE grant agreement.



January 2011

Proof of concept router/collector installation begins.



April–August 2011

Proof of concept testing period.



April 2013

Completion of project.



August 2010

Landis+Gyr contract signed.



March 2011

Proof of concept meter installation begins.



February 2012

Full system deployment begins.

Meter Change-out Process

CoServ Electric representatives from TMD will:

- Arrive in clearly marked vehicles
- Identify themselves as CoServ Electric representatives from TMD
- Knock on your door as a courtesy before accessing the meter
- Conduct a visual inspection of the existing meter and meter base
- Verify the current and new meter identification
- Photograph both meters and readings
- Record the final reading using a hand held computer
- Remove the current meter
- Thoroughly examine the socket and internal wiring
- Conduct a voltage check to ensure safe operating condition
- Install the new advanced meter
- Close and lock the meter base cover
- Leave a door hanger advising the new meter is installed

If any unsafe electrical conditions exist, we will not proceed with installation and will contact you as soon as possible.

If you are home when installers arrive, we ask that you:

- Secure animals
- Ensure safe access to your meter
- Expect a momentary service interruption

For questions about the meter change-out process, please watch the demonstration video on

coserv.com.

You'll also find a deployment map, FAQs, the Public Utility Commission's meter accuracy study, and more.

The screenshot shows the CoServ website interface. At the top, there is a navigation bar with the CoServ logo on the left and a search bar on the right. Below the navigation bar, there are several main content sections. On the left, there is a 'Welcome to CoServ' message. In the center, there is a large banner for 'CoServ eCoGrid' with the tagline 'TRADITION MEETS INNOVATION'. To the right of the banner, there is a 'Group Connections Card' section. Below the banner, there is a section for 'CoServ Electric's Advanced Metering Project'. At the bottom of the page, there is a footer with customer service contact information and copyright details.



Safety **Reliability** **Value** **Service** **Community**

eCoGrid enhances **safety** by:

- Reducing vehicle use and traffic

eCoGrid ensures **reliability** by:

- Enabling faster response time
- Enhancing outage detection tools providing immediate outage notification

eCoGrid saves members money and provides **value** by:

- Reducing tampering and associated costs
- Gaining operational efficiencies that reduce costs
- Providing energy usage data to help members reduce energy consumption

eCoGrid improves customer **service** by:

- Providing near “real time” usage data
- Opening the door to future possibilities for rate options and choices
- Offering future possibilities for managing usage and reducing peak load

eCoGrid benefits our entire **community** by:

- Reducing vehicle use causes less pollution and less traffic
- Helping members save energy and reducing our carbon footprint
- Collaborating with other industry stakeholders improves grid management and more efficiently operates generation, transmission and distribution assets

For questions about the CoServ eCoGrid, visit coserv.com. If you need to contact us, e-mail contact@coserv.com or call us at (940) 321-7800 Monday through Friday from 8 a.m. to 5 p.m.