Disconnection of Service

If CoServ doesn't receive your payment by five days after the due date, we'll mail you a "service interruption notice." If we don't receive your payment by the date stated on the notice, we must disconnect your electric service. (You will receive the notice at least 10 days prior to the disconnection date.)

We may disconnect your electric service after mailing a "service interruption notice" if you:

- Don't pay your bill before the disconnection date specified on the notice.
- Don't comply with the terms of your arrangement or deferred payment plan.
- Use your electric service in a way that interferes with the service of others. (We will first try to notify you and give you an opportunity to correct the situation.)
- Use your electric service by the operation of non-standard equipment. (We will first try to notify you and give you an opportunity to correct the situation.)
- Use a fake name when applying for electric service.
- Don't comply with permit or restriction requirements from a government authority.
- Don't allow our representatives to access your location to read meters or service/repair equipment.
- Vacate the location.

We may disconnect your electric service without notice if you:

- Tamper with or bypass our meter or equipment (or some other type of diversion or theft of service). This is extremely dangerous and illegal. You could face possible prosecution by the district attorney's office.
- Have a known dangerous condition at your location. We will not reconnect service until the condition is gone.
- Connect service without the authority of the person who applied for service, or if you reconnect service without authority after being disconnected for not paying your bill.
- Pay the reconnection fee with a check that is later returned by the bank because of insufficient funds.
We may refuse service if you:

- Have facilities that are hazardous, interfere with the service of others, or are otherwise inadequate.
- Use prohibited equipment or attachments.
- Change your identity to avoid paying your bill.
- Still owe money on a previous CoServ account.
- Refuse to comply with requirements specified in the “Deposit” section above.

To restore service after being disconnected for any reason other than nonpayment:

- We will reconnect your service once the reason (listed above) has been corrected. This does not apply to cases involving theft or fraud. Please note that tampering, bypassing or connection of service by an unauthorized person will result in additional charges, including a deposit equal to one-sixth of your annual bill.